Privacy Notice

About this survey

Ofqual is conducting research to better understand how different people think about fairness in educational assessment.

Participation in this survey is voluntary. The survey is open only to people aged 16 or over.

Ofqual is the data controller for information collected through this survey. The survey is hosted using Citizen Space, provided by Delib Limited, which acts as a data processor on behalf of Ofqual.

Further information about how Ofqual handles personal data can be found in Ofqual's Personal Information Charter. Information about how Citizen Space processes personal data is available in the Citizen Space Privacy Notice.

What information we collect

As part of this survey, we collect:

- your responses to survey questions
- demographic information, such as your age group, stakeholder group and sex (where you choose to provide it)
- any comments you choose to provide in open-text responses

This survey is designed to be completed anonymously.

Why we collect this information

We collect and analyse survey responses to:

- understand how different people think about fairness in educational assessment
- compare views across different groups of respondents
- support Ofqual's research and understanding of qualifications and assessment
- produce research reports, presentations and publications

Survey findings may be published, but individual respondents will not be identified.

Anonymous quotations from open-text responses may be used to illustrate findings.

Our legal basis for processing your personal data

Ofqual processes personal data collected through this survey under Article 6(1)(e) UK GDPR. This means processing is necessary for the performance of a task carried out in the public interest.

Where respondents voluntarily provide information that reveals special category data, Ofqual processes this information under Article 9(2)(g) UK GDPR because processing is necessary for reasons of substantial public interest.

Who will have access to your information

Survey responses will be accessible only to members of the research team and relevant Ofqual staff involved in analysing the results.

Citizen Space (provided by Delib Limited) acts as a data processor on behalf of Ofqual and stores responses securely in accordance with contractual and data protection requirements.

Survey data may also be processed using secure analysis tools. Appropriate safeguards are in place to protect your information.

Your information will not be used for marketing purposes or automated decision-making.

How long we keep your information

Survey responses will be retained for up to two years following completion of the research project, after which they will be securely deleted or fully anonymised.

How Ofqual protects your information

Ofqual takes appropriate technical and organisational measures to protect personal information against unauthorised access, loss, misuse or disclosure.

Personal information is accessible only to staff who require access as part of their work.

Your rights

Under UK data protection law, you have the right to:

- be informed about how your personal data is used
- request access to personal data relating to you
- request correction of inaccurate personal data

- object to processing in certain circumstances
- request restriction of processing in certain circumstances

Because survey responses are collected anonymously, it may not always be possible for Ofqual to identify individual responses when responding to requests.

Further information is available in Ofqual's Personal Information Charter.

Contact details

If you have questions about this research or how your information will be used, please contact:

Ofqual Data Protection Officer
Email: dp.requests@ofqual.gov.uk

You may also contact Ofqual at:

Ofqual
2nd Floor, One Friargate
Station Square
Coventry
CV1 2GN

Email: public.enquiries@ofqual.gov.uk
Telephone: 0300 303 3344

Making a complaint

If you believe Ofqual has not handled your personal data appropriately, please contact Ofqual's Data Protection Officer in the first instance.

You also have the right to make a complaint to the Information Commissioner's Office (ICO):

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk